



DOCUMENT OF INFORMATION TO THE CONSUMER AND USER ABOUT THE WITHDRAWAL

Right of withdrawal:

You have the right to withdraw from this contract within a period of 14 calendar days without the need for justification.

The withdrawal period will expire 14 calendar days from the day that you or a third party indicated by you, other than the carrier, acquired the material possession of the goods.

To exercise the right of withdrawal, you must notify us of your decision to withdraw from the contract through an unambiguous statement (for example, a letter sent by mail, or email): NEREDENDA, C.B., with C.I.F. E86173259, and registered office in Madrid, Calle Castelló, number 38, with zip code 28001. Email address: shop@neredenda.com. You can use the withdrawal form model below, although its use is not mandatory.

In order to comply with the withdrawal period, it is sufficient that the communication relating to the exercise by this party of this right is sent before the corresponding deadline expires.

Consequences of withdrawal:

In case of withdrawal, we will refund all payments received from you, including delivery costs (with the exception of additional expenses resulting from the choice of a different mode of delivery than the least expensive delivery ordinary method we offer) without any undue delay and, in any case, no later than 14 calendar days from the date on which we are informed of your decision to withdraw from this contract. We will proceed to make such refund using the same means of payment used by you for the initial transaction, unless you have expressly provided otherwise; In any case, you will not incur in any expenses as a result of the refund.

You must return or deliver the goods directly to us at the address indicated above, without undue delay and, in any case, no later than within 14 calendar days from the date you notify us of your decision to withdraw from the contract. You must assume the direct cost of return of the goods except for defects or faults. The deadline will be considered fulfilled if the goods are returned before the end of that period.

You will only be responsible for the decrease in the value of the goods resulting from handling other than that necessary to establish the nature, characteristics and functioning of the goods.



FORM OF WITHDRAWAL

(You must only fill in and send this form if you wish to withdraw from the contract)

To the attention of NERE DENDA, C.B., with C.I.F. E86173259, and registered office in Madrid, Calle Castelló, number 38, with zip code 28001. Email address: shop@neredenda.com.

I hereby inform you that I am withdrawing from my contract for the sale of the following property:

Order formalized on _____ and received on _____

Name of the consumer and user or consumers and users:

Address of the consumer and user or consumers and users:

Signature of the consumer and user (only if this form is presented on paper)*:

Date: _____

*If you do not wish to submit the paper form, you can send us the requested information by email to the following address: shop@neredenda.com